



Dear Medicaid Beneficiaries, Advocates and Others:

FamilyCare Medical Group, P.C. is part of a Performing Provider System (PPS) under New York State's Delivery System Reform Incentive Payment (DSRIP) program. DSRIP focuses on health care system transformation, where providers work to improve and coordinate community based, primary care, mental health and preventive care services. The lead PPS organization in our area is Central New York Care Collaborative, Inc. (CNYCC).

We participate in certain DSRIP projects in the CNYCC PPS, including the following:

- Integrated Delivery System
- Primary Care/Behavioral Health Integration
- Cardiovascular Disease Management

If you have any questions, concerns or complaints about these DSRIP projects or the CNYCC PPS, please contact FamilyCare Medical Group, P.C.'s Corporate Compliance Officer at (315) 472-1488 x234, via email at [kdynka@fcmg.org](mailto:kdynka@fcmg.org) or via our compliance hotline at (315) 476-1793.

OR

CNYCC's Compliance Officer at 315-703-2985, via email at [laurel.baum@cnycares.org](mailto:laurel.baum@cnycares.org), via CNYCC's compliance hotline number at 855-343-5598, or online via CNYCC's compliance webpage at <https://cnycares.org/get-involved/corporate-compliance/>.

All reports are treated with respect and may be made anonymously. No one will retaliate against any person making a report in good faith.

Thank you